

Auriga Experts Limited Privacy Policy



Our contact details

Name: Auriga Experts Limited

E-mail: sales@auriga.ltd

The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics (for example, name and contact details)
- Employment status (for example, company name)

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for creating a user account and registering with us.

We also receive personal information indirectly, from data uploaded by users which could contain personally identifiable information.

We use the information that you have given us or which we have been given in order to:

- Create, process, and manage user accounts
- Contact users about how the services we provide
- Allow users to process data using our services
- Deliver our services including our website

We will not share this data with any individual or organisation except where required by law.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

- a) Your consent. You are able to remove your consent at any time. You can do this by contacting us.
- b) We have a contractual obligation.
- c) We have a legitimate interest.

How we store your personal information

Your information is securely stored.

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We keep user account information for until the user's account is deleted. We will then dispose your information by deleting the data from our systems.

We will keep data uploaded by customers to carry out our services until the data is deleted by the customer or until the contract with the customer ends, whichever is earlier. We will then dispose your information by deleting the data from our systems.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us via our website if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us via our website.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office

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Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>